

# Booking Terms and Conditions

These terms and conditions form part of the contract between Mr(s) XXXXXX (The Hirer) and Mr(s) YYYYYYY (The Owner). **It is important that you read them**, and agree to these Terms and Conditions.

## **Dates of Hire**

The length of hire as agreed between The Hirer and The Owner is from 2:00pm on (Date) until 11:00am on (Date). Any unauthorized use of the caravan by The Hirer outside of these dates and times is chargeable and may result in the forfeit of some, or all, of the deposit paid by The Hirer.

## **Cost of Hire**

The TOTAL amount payable for the period of hire is £xxx.00 this includes a £50 returnable deposit.

A payment of 20% of the total price is required to secure a booking. The deposit will be repaid in full 7 days after the end of the period of hire, providing that these terms and conditions have been adhered to.

The balance of the cost of hire MUST be received 6 weeks before the start of the hire period, otherwise the contract will be cancelled and The Hirer unless by prior agreement. The deposit of £50 will be refunded.

## **Funworks Passes.**

Funworks passes are not included in the caravan hire cost. If required, these may be purchased at reception on arrival.

## **Keys**

On arrival the keys will be available from Reception on production of key release form.

On departure keys must be handed in at Reception.

Lost keys will be charged for at £10 per set.

## **Occupancy**

The caravan may only be used by the persons listed on the booking form. The Hirer will be responsible for the entire party.

Being a family park, we only accept bookings from family groups. We cannot accept bookings from young singles or all male/female parties.

For reasons of hygiene and the comfort of other guests, we do not allow pets and would ask that you do not smoke in the caravan.

The caravan must be left clean and tidy. Any blatant damage, or cleaning costs incurred, signs of smoking, damage to furniture, or the accommodation must be paid for by the hirer and may result in the forfeit of some or all of the deposit.

## **Behaviour.**

If, in the opinion of The Owner (or our representative) or the park manager, any member of the party is guilty of conduct prejudicial to the well being of others, The Owner or the park manager may re-take possession of the accommodation immediately, without compensation to The Hirer.

**Cancellation.**

Should the caravan booked become unavailable due to circumstances beyond our control a full refund (including the deposit) will be given.

If you have to cancel your holiday you must contact the owner via email, text or call straightaway

IN THE EVENT OF CANCELLATION, THE FOLLOWING CHARGES APPLY  
up until 4 weeks before your arrival date money will be refunded if notified by email or phone call. After 24hrs money will only be refunded with prior contact and communication with the owner.

**Liability.**

We DO NOT accept liability for injury, loss or damage, suffered by any member of the party.

**Insurance.**

We strongly recommend that you take out Holiday Insurance to cover accidents, losses, cancellations etc. These policies are available quite cheaply from most insurance brokers.

**Smoking**

For the comfort of my guests the caravan is non smoking, any guests found to have been smoking in the caravan will lose their deposit.

**Deposit**

On return and evidence of no negligence on the guests part, your £50 deposit will be returned to you via bank transfer. Your account number will not be stored anywhere after the transfer has taken place.